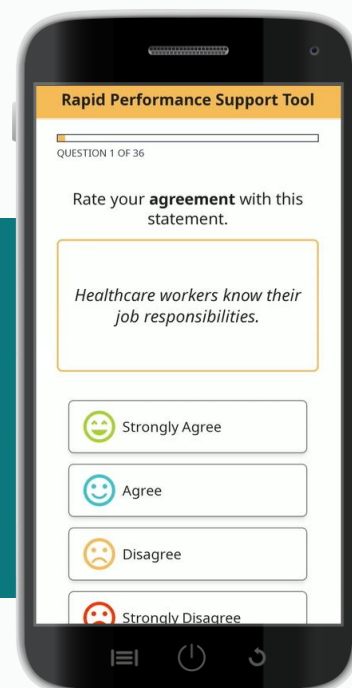


The Rapid Performance Support Tool: How does it work?

The Rapid Performance Support Tool (RPST) is a web-based application to help EPI managers identify, prioritize, and address workforce performance challenges.

The RPST is based on an evidence-based behavior change model to identify issues from 6 factors that affect worker performance. It takes into account supervisor and worker-related factors, which can be interrelated and interdependent.



The tool helps identify issues from among **6 factors** of worker performance:

1

Expectations

A worker's understanding of the outputs they are responsible for, how they should be accomplished, and how they relate to goals.

2

Resources

Up-to-date processes, procedures, and guidelines support sustainable effectiveness.

3

Incentives

Tangible and intangible performance-based rewards to increase or maintain motivation.

4

Skills and Knowledge

Abilities and information that can be applied on-the-job to support and improve productivity.

5

Staffing

Workers are placed in jobs they are suited for and that support organizational priorities.

6

Motivators

Incentives that contribute to worker motivation to act a certain way.

[Click here](#) to visit the RPST

Questions?
Contact us
through
WhatsApp

