

Rapid Performance Support Tool (RPST) Frequently Asked Questions

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Can the RPST be used offline?

Yes, the RPST can be used offline in two ways:

- Once the website has fully loaded with an internet connection, you can continue to use it offline. This method will work as long as you keep the webpage open and do not clear your cache.
- You can add the RPST to your home screen. Once this is done, you will no longer need an internet connection to use the tool. This can be done on a laptop or mobile device by following the instructions here:
<https://www.cdc.gov/niosh/mining/content/hearingloss/installPWA.html>

How can I save or share results?

After completing the assessment, you will land on the Assessment results page. From there, you can download and save a PDF of your results that can be shared from your device.

Rapid Performance Assessment Tool Frequently Asked Questions

Can the tool be used for monitoring and evaluation?

The RPST is designed as a decision-making support to complement existing supervision tools. Although the RPST may be used to identify changes in results over time, it is not designed for monitoring and evaluation.

Is the RPST a supportive supervision tool?

Yes, the RPST is a supportive supervision tool that should be used in addition to, but not as a substitute for, existing tools and national guidelines.

How often should the RPST be used?

The RPST can be used ad hoc or regularly. If possible, you may consider integrating it into the supportive supervision schedule every 3 or 6 months. Using the RPST more frequently may not leave enough time for measurable and sustainable change to take place.

Who can I contact for technical support or implementation guidance?

Use this QR code to join the RPST WhatsApp group for questions and technical support.



Rapid Performance Assessment Tool Frequently Asked Questions

What is the science supporting the RPST?

- The RPST is based on the [Behavior Engineering Model \(BEM\)](#) developed by Dr. Thomas Gilbert (1978), and later revised by Dr. Carl Binder ([The Six Boxes™, 1998](#)).
- The RPST web app was designed and developed with input from TaskForce for Global Health consultants supporting district-level EPI programming.

In cooperation with CDC Tanzania and the Tanzania Ministry of Health, the RPST was piloted with district-level EPI Managers in 8 districts in the Dodoma region of Tanzania, then updated according to feedback.

What aspects of health workforce performance does the RPST address?

The RPST takes into account 6 factors that drive worker performance: expectations, resources, incentives, skills and knowledge, staffing, and motivators. These factors consider both supervisor- and worker-related factors, which can be interrelated and interdependent on one another.